Community Safety Department’s Strategic Plan Consultations
Introduction

• The University Academic Plan 2015-2020 commits to “continuing to advance a comprehensive, holistic and community-based approach to ensure the safety of our campuses”.

• Community Safety provides services and programs that have been consolidated into one department to increase the profile of safety and to take a more coordinated, collaborative and intersectional approach to ensuring safety of our campuses.

• The Department is now undertaking a community consultation process to develop a Strategic Plan that will inform the Community Safety vision, mission and priorities over the next five years.
Community Safety Department: Current Services

- Transportation services in evenings (goSAFE)
- Preparation and training for emergencies; simulation exercises with municipal services and York community
- CPTED Crime prevention through environmental design
- 24/7 security services through patrols, property watch & CCTV’s
- Investigations of occurrences and threat assessments
- Access controls & management
Community Safety Department: Current Services (continued)

- Lost & Found
- Crime prevention through community education campaigns & events; policies; & safety planning for community events
- Emergency notifications and communication of safety messages
- Audits of lighting & safety equipment
- Surveys, research, data analytics & consultations to inform safety planning, policies & programs
- Support to the Community Safety Council
Current Services (continued)

- goSAFE teams, upon request, accompany community members safely to and from any locations on campuses. Over 4000 individuals are served annually and many are repeat users of this service.

- Why Work Alone – community members concerned about working alone at night on campuses can contact security dispatch to arrange for telephone or in-person “check-ins” or for increased patrols in the vicinity.

- Lost and Found – a high number of items are “found” by the York community and returned to the Department (over 3600 items annually).

- Emergency Preparedness - training and planning for emergencies (e.g. currently working with internal and external stakeholders to implement an active threat simulation exercise, and a simulation exercise for responding to a hypothetical emergency involving the new subway).

- CPTED (Crime Prevention Through Environmental Design) - work with other departments to design and structure York’s physical environment to reduce crime (e.g. landscaping or barriers that direct pedestrians toward lighted, safer walkways).
Current Services (continued)

• Security services are available 24/7. Patrols, property watch and CCTV cameras are present in key locations on campuses. About 240 new cases involving criminal matters and 160 non-criminal cases are investigated annually. Also over 30 safety plans are created annually, and access controls are managed for over 1100 doors on campuses.

• Safety and emergency planning is undertaken for events held by the York community and by external groups on York’s campuses.

• Community education, training and events are held to promote crime prevention (e.g. over 1200 student leaders were trained in the sexual violence bystander campaign this year, and 350 community members received Emergency Response Warden Training).

• Emergency notifications are disseminated through the Safety App, PA system and LCD screens. Other safety information is distributed through these mechanisms, as well as, through presentations, events, bulletins and the Department’s website.

• Data and research are analyzed to inform policies and programs which is critical to our goal of being a centre of excellence for safety.
Community Centered Strategic Planning Process

- Consult with Community Safety Council November 2016
- Community Consultations December 2016 - Spring 2017
- Launch Strategic Plan Fall 2017 as part of Community Safety Week
- Report on Results Annually to Community Safety Council & Broader York Community and Refine Strategic Plan Based on Input.
Community Safety Department - Draft Vision and Mission (for consultation)

- **Vision** - York University is an inclusive and safe place to study, live, work and visit.

- **Mission** – The Community Safety Department is committed to fostering effective approaches to safety by reaching out and working collaboratively with diverse members of the York community.

- The mission is guided by York University’s values of inclusivity and diversity, social justice and equity, progressiveness, excellence and sustainability.
## Draft Strategic Priorities (for consultation)

<table>
<thead>
<tr>
<th>Category</th>
<th>Focus Points</th>
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<tbody>
<tr>
<td><strong>Focus on Prevention</strong></td>
<td>• Community education &amp; training.</td>
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<td>• Safety planning and policies, risk and threat assessment, emergency preparedness.</td>
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<tr>
<td><strong>Effective Programs &amp; Services</strong></td>
<td>• Evidence-based, customer-focused, inclusive programs &amp; services.</td>
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<td><strong>Community Engagement</strong></td>
<td>• Community driven programs &amp; services.</td>
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<td>• Pro-active collaboration &amp; partnerships.</td>
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<td><strong>Capacity Building</strong></td>
<td>• Staff training and organizational development.</td>
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<td>• Allocating resources to key priorities.</td>
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Consultation Questions

- What is your feedback on the Department’s proposed vision, mission and priorities?
- What actions do you recommend be taken to achieve these priorities with respect to the social and physical aspects of safety?
- How would you suggest we measure our progress?
- Other comments/suggestions?
Contacts – Community Safety Department Strategic Plan

Samina Sami, Executive Director, samisa@yorku.ca. (416) 736-5336

Susan Seaby, Director Policy and Programs, sseaby@yorku.ca, (416) 736-2100 ext. 30323